

An aerial photograph of a scenic landscape at sunset. A large body of water reflects the sky and clouds. In the foreground, a multi-lane bridge spans across the water, with a blue truck and a car driving on it. To the right, a road curves through a wooded area towards a cluster of buildings. A small boat is docked at a pier in the middle ground. The overall atmosphere is peaceful and golden from the setting sun.

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2020

GASUM
RESPONSIBILITY
HIGHLIGHTS

WE PROMOTE DEVELOPMENT TOWARDS CARBON-NEUTRAL FUTURE

SUSTAINABILITY AT GASUM

At Gasum, our purpose is cleaner energy. Climate change mitigation and the circular economy drive our strategy.

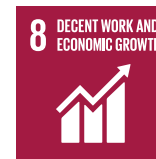
We are committed to operating sustainably, which to us means enabling emission reductions for our customers, reducing the environmental impacts of our operations, promoting a safe working environment for our personnel and contractors, and ensuring responsible business practices. We have formulated Gasum's Corporate Responsibility Program to promote sustainability and guide our responsibility work in all operating countries.

CONTRIBUTION TO UN SDGS

We contribute positively to the Sustainable Development Goals (SDGs) of the UN 2030 Agenda that aim to meet the urgent environmental, social, and economic challenges facing our world. We have defined those goals towards which we contribute the most in our operations.



We increase availability of renewable energy and operate energy efficiently.



We promote a safe working environment and generate economic added value for our shareholders and society.



We build infrastructure for cleaner energy, develop partnerships and foster innovation.



We recycle society's biodegradable waste and residues and contribute to cleaner urban air with low-carbon fuels.



We use waste and residues to produce renewable energy and recycled nutrient products.



Our products and services help our customers to reduce GHG emissions and increase share of renewables in transport and industry.

INFORMATION ABOUT ANNUAL REPORTING FOR 2020

Gasum's Annual Reporting for 2019 comprise Gasum Financial Review, Governance and Remuneration Report, Green Funding Impact Report and Corporate Responsibility Report, which is available on the Gasum webpage, Publications and Key figures.

GASUM CORPORATE RESPONSIBILITY PROGRAM – OBJECTIVES AND ACHIEVEMENTS IN 2020

OUR TARGET		OUR PERFORMANCE 2020	TARGET ACHIEVED
SOCIAL RESPONSIBILITY			
Safety and security	<p>OUR TARGET IS ZERO HARM TO PEOPLE AND MINIMIZED ENVIRONMENTAL IMPACT</p> <ul style="list-style-type: none"> We aim at zero harm to people measured by Lost Time Injury (LTI) and Medical Treatment Injury (MTI) We minimize the environmental impact of our operations and aim at zero environmental nonconformities 	<ul style="list-style-type: none"> 1 LTI and 1 MTI. Total recordable injury frequency (TRIF) decreased by 71%. Business continuity plan including emergency preparedness plan established. Active reporting of observations and identifying corrective and preventive safety measures. Several safety e-learning trainings established. 4 minor environmental breaches. Investments in energy efficiency, process efficiency and reducing odor nuisances from biogas plants. 9 new certified sites (ISO 9001, 14001, 45001, 50001). 	Target was not achieved, but progress was made from previous year
People	<p>OUR TARGET IS TO DEVELOP EMPLOYEE WELLBEING, COMPETENCE AND LEADERSHIP</p> <ul style="list-style-type: none"> We promote a healthy working environment and aim at an absence rate <2% We develop leadership and competence and assess Gasum culture continuously 	<ul style="list-style-type: none"> 1.1% absence rate of employees. Monthly pulse survey established to measure employee experience, response rate 76%. Mix of tools given to line managers to build agile leadership. Training focused in leadership and safety. Continued implementation of renewed onboarding process. 	✓
ENVIRONMENTAL RESPONSIBILITY			
Climate	<p>WE ENABLE CLIMATE CHANGE MITIGATION THROUGH RENEWABLE ENERGY, LOW-CARBON PRODUCTS AND ENERGY EFFICIENCY</p> <ul style="list-style-type: none"> We enable greenhouse gas emission reductions for our customers by reaching the set volume targets of our low-carbon products We decrease the greenhouse gas emissions of our own operations and increase our energy efficiency with a 1% energy saving target annually until 2025 	<ul style="list-style-type: none"> 270,000 t CO₂eq emissions savings enabled with our biogas. Partnerships with traffic, maritime and industry segments facilitated the switch to cleaner energy. 44.5 GWh energy savings achieved. Several projects completed to increase energy efficiency at our LNG terminals and biogas plants. 100% renewable electricity used in all operations. 	✓
Circular economy	<p>WE UTILIZE FEEDSTOCKS IN BIOGAS REDUCTION THAT ENABLE TO DEVELOP THE MARKET FOR RECYCLED NUTRIENTS</p> <ul style="list-style-type: none"> We increase the availability of biogas We develop the market for recycled nutrients to promote the circular economy 	<ul style="list-style-type: none"> Increasing biogas volumes through several biogas plant projects. New plants were taken into commercial use and several were in project phase. Exploring new opportunities in feedstocks for biogas production. Active R&D work in recycled nutrient & fertilizer products and increasing production efficiency. 	✓
ECONOMIC RESPONSIBILITY			
Responsible business	<p>WE MAINTAIN GOOD BUSINESS ETHICS, COMPLIANCE AND ENSURE RESPONSIBLE BUSINESS PARTNERSHIPS</p> <ul style="list-style-type: none"> We ensure reliable energy supply: Zero unplanned interruptions We train our personnel for the Code of Conduct We do continuous supplier assessments based on a risk approach We create value for the society: reach the set financial targets 	<ul style="list-style-type: none"> Supply certainty of natural gas, LNG and biogas remained at a good level. Updated Code of Conduct: 92% of personnel participated in training. Whistleblowing reporting channel launched on our website. Supplier evaluations continued to ensure compliance with our principles. Financial targets were met. Green funding framework continued to govern our green loans. 	✓
Access to energy	<p>WE DEVELOP A SMART, EFFICIENT AND SUSTAINABLE ENERGY ECOSYSTEM AND FULFIL CUSTOMER NEEDS ON LAND AND AT SEA</p> <ul style="list-style-type: none"> Promote awareness and availability of gas as a road fuel: Nordic network of 50 filling stations for HDV Expand LNG/LBG offering in the maritime segment Expand offering in carbon neutral power 	<ul style="list-style-type: none"> Gasum's network expanded to around 100 filling stations. 8 new HDV stations constructed. Market entry into LNG/LBG HDV segment with several new customer cases. Remarkable growth in gas vehicle fleets enabled. Availability of LNG increased at sea: about 1300 deliveries for the vessel fleet. First deliveries of renewable LBG to the maritime segment. Increasing availability of wind power: long-term Power Purchase Agreement (PPA) signed. 6.2 TWh Guarantees of Origin of renewable power obtained to our customers. 	✓